



MAZDA DEALER EMAIL

April 12, 2023

To: All Dealer Service and Parts Managers

Subject: Parts PUSH Shipments: Recall 5723B
2023MY Mazda CX-50 Trailer Hitch Harness May Detach

On Tuesday, April 11th Mazda ordered a small push shipment of part number(s) VA40-V7-78X (4-Pin) and/or VA41-V7-78X (7-Pin) Hitch Harness for your dealership. The number of parts ordered is based on a percentage of the CX-50s sold by your dealership with a factory installed hitch harness. These parts only apply to a very limited number of VINs. *Please only request additional supply based on a confirmed service appointment.*

All Mazda dealers must use the repair calculator available in Mazda Global Service Support (MGSS) under Recall 5723B to identify which specific part number is needed. The replacement part will either be a 4-pin or 7-pin harness based on what is installed on the vehicle.

Additional parts are available by emailing the DAG using the form on [OneMazda](#). Please include Recall 5723B in the 'Comments' and provide the VIN. Once the VIN is confirmed open for the recall, the DAG will place a CEO for you.

The push orders will arrive on your next DDS delivery day. In eMDCS you can reference the Customer Purchase Order number for these as "R5723B PUSH".

Please make sure the appropriate staff at your dealership are aware of these orders.

Regards,

Carol Whitlock

Program Manager, Quality Campaigns

Parts Operations Division

